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Public Service Announcement

Income tax scams

Start Date: April 1, 2026
End Date: April 30, 2026
Nunavut-wide **90 secs**

The Department of Community Services' consumer affairs division is advising Nunavummiut to be cautious and protect themselves from income tax-related scams. These scams often target people who are new to filing taxes, including newcomers and first-time filers, and can occur whether you file online or in person.

Common tax scam tactics include:

- **Promises of extra money**: Scammers may claim they can increase your tax refund if you provide personal or financial information. This information may be used to access your accounts, change your tax return or benefits, or file fraudulent claims in your name.

- **Fake EFILE sign-in pages**: Messages may ask you to "activate" your EFILE account using a link. These links may lead to fake websites designed to steal your login information.

- **Canada Revenue Agency (CRA) payment by text message**: Fraudulent texts may claim to be from the CRA offering an Interac e-transfer deposit. These messages often include links to fake banking pages used to collect your financial information.

- **GST refund or credit scams**: Scammers may send texts or emails saying you are owed a GST refund or credit and ask you to provide personal information. The CRA does not send these notifications by text or email.

- **Attempts to access CRA Accounts**: Messages may claim there is a problem with your CRA account and ask you to log in or provide information. These messages are meant to capture your login credentials.

- **Identity theft and fraudulent tax returns**: Scammers may use stolen personal information to file false tax returns in your name.

How to protect yourself:

- Do not click links, open attachments or reply to unexpected text messages or emails.
- Only sign in to CRA or EFILE services through official Government of Canada websites (Canada.ca).
- Monitor your financial accounts regularly for unauthorized activity.
- Never share personal or financial information in response to unsolicited messages.

If you believe you may be a victim of fraud, contact your local Royal Canadian Mounted Police detachment, your financial institution, the CRA and the Canadian Anti-Fraud Centre.

To submit a consumer complaint, or for help filing one, contact consumer affairs at 1-866-223-8139 (toll-free), ConsumerProtection@gov.nu.ca or File a Complaint on the Government of Nunavut website.

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